



GLOBAL INSURTECH SUMMIT

17th of April 2024 – 155 Bishopsgate,
London

TIME	Stage A			
08:00-09:00 [60 mins]	REGISTRATION AND NETWORKING BREAKFAST			
09:00-09:10 [10 mins]	WELCOME AND INTRODUCTION Speaker: Richard Sachar, Director, FinTech Global			
09:10-10:00 [50 mins]	KEYNOTE PANEL DISCUSSION - Beyond the InsurTech Horizon: Strategies for Growth and Adaptation in a Dynamic Insurance Landscape Moderator: Parul Kaul-Green, Founder/CEO, Eudaimon Consulting Speakers: Steven Mendel, Group Chief Executive Officer & Co-founder, ManyPets Yann Bry, Chief Strategy and Operations Officer, AXA Next			
10:00-10:20 [20 mins]	KEYNOTE PRESENTATION - TBC Speaker: TBC			
10:20-10:40 [20 mins]	Presentation: TBC Speaker: Neil Kempston, Head of Incubation Underwriting, Beazley			
10:40-11:15 [35 mins]	NETWORKING BREAK			
	Stage A	Stage B		Stage C
11:15-12:00 [45 mins]	PANEL DISCUSSION – Engaging Your Customers Effectively: Tackling the Key Challenges in Your 2024 Insurance Distribution Strategy	11:15-12:00 [45 mins]	PANEL DISCUSSION – Crafting Human-Centric Digital Health Experiences – What Health Insurers Need to Know	Product Demos



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	<p>Moderator: Natalia Svirshchevsky, Head of Strategy & Programme Management (Commercial Risk EMEA & London Broking Centre), Aon</p> <p>Speakers: Genoveva Pérez Lijó, Head of Mobile Device, Digital Risk and Easy Living, Allianz Partners John Pyall, Global Head of Underwriting and Products, Great Lakes Insurance Josh Hart, CTO and Co-Founder, YuLife Bernadette Hackett, Head of Customer & Distribution, Zurich</p>		<p>Moderator: Jakob Strandgaard, Policy Advisor – Health and Protection, Association of British Insurers</p> <p>Speakers: Michael Serbinis, Founder and CEO, League Vikas Gujral, Director – Digital Strategy & Performance, Bupa Mia Liu, Department Head and Executive Lead – Business Operations, Clinical and Healthcare Division, Vitality</p>	
<p>12:00-12:45 [45 mins]</p>	<p>PANEL DISCUSSION - Revolutionizing Insurance Claims: Coordinating Customer Expectations, Technology Integration, and Transformative Strategies</p> <p>Moderator: Kajal Vakas, Senior Manager, Baringa</p> <p>Speakers: Oriane Valdelièvre, Head of Claims Service & Transformation, APAC Europe, AXA XL Tom Helm, Director, Claims Practice Leader, WTW Laura Thomas, Head of Claims, Superscript</p>	<p>12:00-12:45 [45 mins]</p>	<p>PANEL DISCUSSION - Optimizing Data Utilization in the 2024 Broking Landscape</p> <p>Moderator: Lisa Wardlaw, President and Founder, 360 Digital Immersion</p> <p>Speakers: Taffy Jo Mayers, Head of Commercial, Neuron Digital Trading, WTW Ben Shannon, Global Digital & Innovation Leader, Facultative Reinsurance, Aon Jens Weir, Global Head of Digitisation, Nacora Group</p>	
<p>12:45-13:55 [1 hr 10]</p>	<p>NETWORKING LUNCH</p>			
<p>Stage A</p>		<p>Stage B</p>		<p>Stage C</p>



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13:55-14:35 [40 mins]	PANEL DISCUSSION - Customer-Centric Underwriting: Navigating Complexity and Embracing Technological Innovation Moderator: Matt Scott, Co-Founder, Insurance DataLab Speakers: Philippe Knepfler, Head of Business Development, Chief Innovation Officer, Covéa Affinity Grace Flowers, Chief Underwriting Officer, Zurich Spain	Product Demos	Roundtable – “The Growth Playbook for 2024” Moderator: Eric Fulwiler, Co-Founder, RIVAL
14:35-15:15 [40 mins]	PANEL DISCUSSION - Tech-Enhanced Vigilance: The Realities of Insurance Fraud in 2024 Moderator: Matt Gilham, Director, WHITEK Fraud Performance Consulting Speakers: Ian Carman, Director – Head of Investigation Services, Sedgwick International UK James Burge, Head of Counter Fraud, Allianz		Roundtable – “Barriers to Innovation in Large Incumbents” Moderator: Saadhvi Khullar, Head of New Propositions and Digital Partnerships, Swiss Re
15:15-15:40 [25 mins]	NETWORKING BREAK		
TIME	Stage A		
15:40-16:00 [20 mins]	PRESENTATION – 2024. The Inflection Point for Data-First Trading in the London Market. Speaker: Anthony Siggers, Digital Leader, Marsh Specialty UK		



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16:00- 16:40 [40 mins]	PANEL DISCUSSION - Beyond the AI Buzzwords: Practical Applications and Strategies for Implementing AI in Insurance Moderator: Emanuele Colonnella, Innovation Lead, Generali Speakers: Jonathan Roomer, Head of Customer Success and Co-Founder, YuLife Dori Zimnoch, Global Industry Advisor, FSI, Microsoft Vica Manos, Partner, Anthemis Group
16:40	CLOSING REMARKS Speaker: Richard Sachar, Director, FinTech Global
16:45- 17:45 [1 hr]	NETWORKING RECEPTION
17:45	END OF SUMMIT